

Drug and Alcohol Findings user survey 2008

In addition to this report readers can see the survey as presented to site users at:
http://www.surveymonkey.com/s.aspx?sm=uLBdmFvYFCjgwOQYnKu_2flA_3d_3d

and browse all the results except for e-mail addresses of respondents at:
http://www.surveymonkey.com/sr.aspx?sm=RsW2_2fx_2fSqSIPJ2ocK8Ef_2fTu9u4jH_2b2Zt9Rl1Nh_2bY_2buI_3d

All %s reported here are based on the total number of respondents rather than the (sometimes slightly smaller) number who answered that question.

Methodology

The survey was made available on the Findings site on 11 May 2008. An invitation to complete the survey was sent to subscribers to the Findings mailing list on 15 May 2008. On the same day a similar invitation was sent to subscribers to other substance-related electronic mailing lists, the members of which had previously been sent the same site update messages sent to subscribers to the Findings mailing list. In other words, the invitation was sent to people who directly or via other mailing lists had been sent site update messages. A reminder was sent to subscribers to the Findings mailing list on 23 May 2008.

The survey consisted of six questions. Among these were four opportunities to rate elements of the service from 1 to 5 in terms of usefulness or importance (the site as a whole; PDFs from back issues of the Findings magazine; up to date research bulletins; the search function). Another question probed the degree to which “anything you have read on this site influenced your or your colleagues’ thinking about how drug and alcohol use should be responded to”. Options ranged from “Not really” to “Influenced how I/we actually respond to drug and alcohol use/problems or how we might respond in future”. Respondents also had the opportunity enter free text answers to explain why they did/did not find the site useful, similarly with respect to the search function, and to “to tell us in your own words how we are doing and what how you would like us to develop our service”.

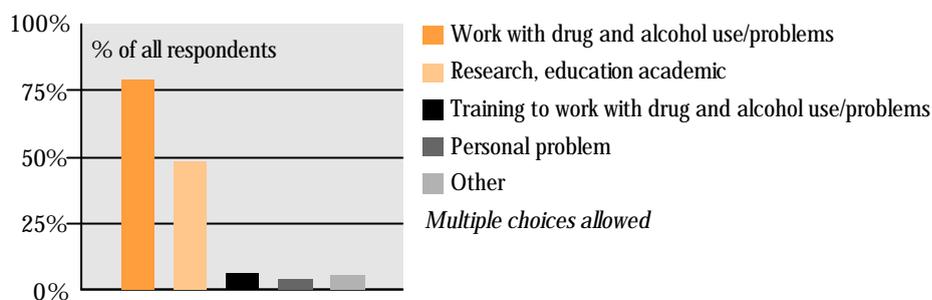
The results should be interpreted in the light of the fact that respondents are mainly people interested enough in the site to sign up for e-mail updates. They are probably regular users of the documents on the site (which can be accessed direct from the e-mail messages) if not of the site as such. An indication of their commitment is that when given in four questions the option to rate the site and its documents as “No use at all” or “Not important”, in three questions 0 ticked this option and in the remaining question just 3. Overwhelmingly they find the service at least some use, as expected given the fact that most opted to receive updates on the site.

Who were the respondents?

At the time data for this analysis was harvested (1 June 2008) 183 responses had been received. On that date there were 860 subscribers to the Findings mailing list. Of the respondents who left e-mail addresses, 79% were on the Findings mailing list. It seems likely then that roughly 80% of all respondents were on the Findings mailing list and that just over 1 in 6 of that list responded to the survey in time to be included in this analysis.

53% of the total Findings mailing list could be identified as UK in origin (.uk suffix to e-mail address). Of the survey respondents who left e-mail addresses, 51% could be identified in the same way and others by visual inspection, totalling 63%. Allowing for UK subscribers/respondents who could not be identified, it seems likely that at least two-thirds of both the Findings mailing list and of the survey respondents were UK-based.

What led you to access the Drug and Alcohol Findings web site?



79% of respondents said they visited the site because “My work involves responding to drug and alcohol use/problems”. 48% visited as well/instead (multiple choices were possible) in the course of “Research, education academic” activities. Few (4%) came seeking help with a personal problem.

If this profile is representative of regular site users it seems the intended audience – UK drug/alcohol field practitioners – is being well targeted.

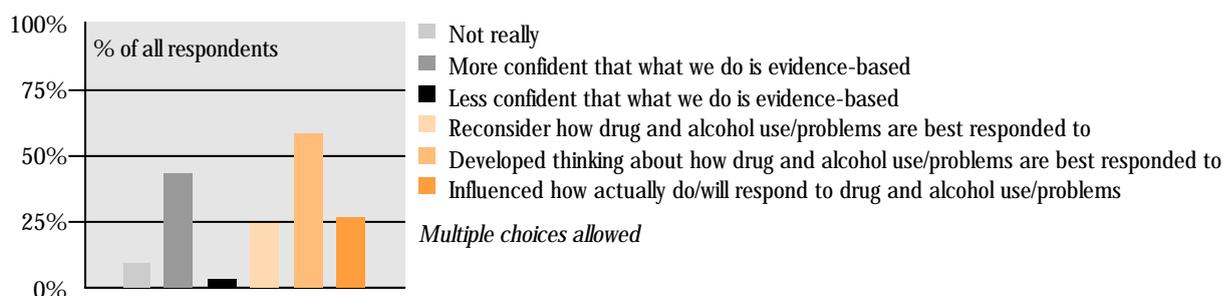
Influence on thinking and action

The bottom-line question asked “Has anything you have read on this site influenced your or your colleagues’ thinking about how drug and alcohol use should be responded to?” Respondents could tick as many options as they liked.

Just 9% had “not really” been influenced in some way or another.

At the other end of the scale, 26% endorsed “Influenced how I/we actually respond to drug and alcohol use/problems or how we might respond in future”, indicating that over a quarter of respondents had or would alter their behaviour in response to our work. This rises to 31% of those actually working with drug and alcohol use/problems.

Has anything you have read on this site influenced your or your colleagues’ thinking about how drug and alcohol use should be responded to?



At one step down, 58% endorsed “Developed my/our thinking about how drug and alcohol use/problems are best responded to”. Together with those who endorsed the

previous question, and after eliminating overlap, 69% of respondents had developed their thinking and/or changed their present or planned behaviour in respect of their response to drug and alcohol use/problems. About the same proportion (70%) is found among those actually working with drug and alcohol use/problems.

Additionally or instead, 43% felt “more confident that what we do is evidence-based” as a result of what they had read and 3% less confident. From comments we know that an important function of the site is to give people the confidence to sustain what research shows is good practice and to back them up in their relations with colleagues, commissioners and funders.

Reactions to the site as whole

Asked “In general terms, do/did you find the site useful?”, 44% endorsed the top of the scale “Extremely useful” and another 37% the step below which can perhaps be interpreted as “very useful”, making 81% who found the site very or extremely useful.

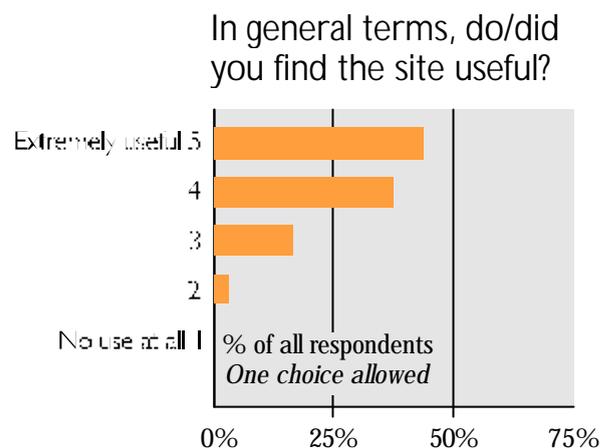
Among those actually working with drug and alcohol use/problems, the proportions were very similar (within 1%).

83 respondents explained why (listed in Appendix Q2).

Of the 83 comments, 4 were critical, Two commented on site design and ease of use rather than content (another 8 were complimentary on this score), one found it “really useful” but said the material was sometimes dated (presumably referring to the back issue PDFs). The last and most worrying said “Very one-sided” but in other responses and in subsequent e-mail communication he makes it clear that he is not referring to a biased editorial line but to the medical paradigm on which most research is based, which is in turn reflected in the Findings site.

Overall the comments were typified by the terms “concise; up to date; quality; trusted; relevant; rigorous; easy to access; thoughtful”.

In summary 8 in 10 respondents found the site very or extremely useful and the same was true of respondents actually working in the field. No-one perceived a biased editorial line. Generally the site was seen as providing relevant, trustworthy, rigorous and high quality information, exactly what we aim to provide.



Reactions to documents on the site

Question 4 was divided in to two identical questions about how important the “Two main sorts of documents” provided by the site were to the respondent. These were:

- PDFs from back issues of the Findings magazine;
- up to date research bulletins.

The intention was to probe which was the most important to our users as a guide to allocating effort between the two types of documents.

No one said either was unimportant and 75% and 90% respectively thought they were very (interpretation of scale point 4) or “extremely” important. There was a clear difference between the two in these proportions, which was largely accounted for the 20% more respondents (48% v 28%) who felt the research bulletins were “extremely” important.

Among respondents actually working with drug and alcohol use/problems all these proportions were very similar (within 2%).

From comments made especially about the search function (see below), this preference for research bulletins arises from a greater value placed on current as opposed to less recent research.

Usefulness of search function

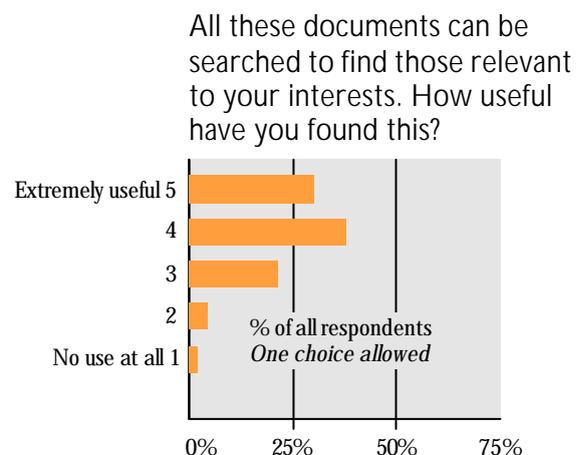
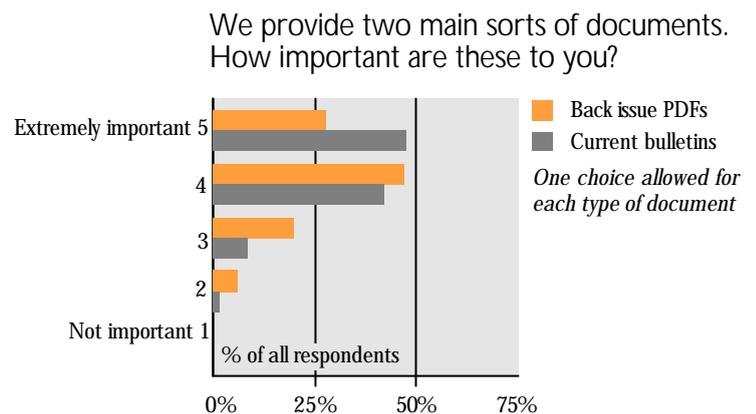
Respondents were reminded that “All these documents can be searched to find those relevant to your interests” and asked “How useful have you found this?” Additionally respondents were asked “Would you like to tell us why?”

2% found it not useful at all. These 3 respondents did not explain why.

Another 4% found it of little use (interpretation of scale point 2). 6 of these 8 respondents explained why. 4 had not used it due to lack of time and another said they were only interested in up to date material. The last said “Some articles are hard to identify & difficult to access” which seems to be a reference to the source research papers rather than the Findings documents thrown up by the search function.

30% of respondents found it “extremely” useful and another 38% very useful (interpretation of scale point 4) totalling 68% who found it very or extremely useful.

Among respondents actually working with drug and alcohol use/problems all these proportions were very similar (within 1%).



The proportions who found the search function extremely useful or very/extremely useful were 14% and 13% less than the proportions who endorsed the same questions about the site as a whole.

The impression is that though most people value the search function quite highly it is not the most important element. The 52 free text comments (Appendix Q5) in response to the prompt “Would you like to tell us why?” indicate some of the reasons. 4 were critical in tone but two seem to have misunderstood the question. The other two said the search categories were too broad. Another 17 comments seemed to suggest that the search function is of little interest or relevance to the user. 14 of these had not used the function or not much, 4 said they focused on the current material found in the bulletins.

Unlike the alerts sent out about back issues and bulletins which simply land in the user’s e-mail in-box, the search function will only be used at the initiation of the site user. A minority, because this takes time or because they discount older material, don’t bother to use it, presumably satisfied with having been made aware of newer material via the bulletins.

However, many of the other 30 commentators appreciated the ability it gave them to select documents on particular topics.

Open comments

90 free text comments were received in response to the prompt: “Your chance to tell us in your own words how we are doing and what how you would like us to develop our service”, meaning such comments were made by half the respondents. For all these see Appendix Q6.

7 contained some criticism though nearly all in the context of an overall positive comment. One commentator correctly identified the medical-model bias in the research and lamented the lack of social research, another had “concerns about the older stuff that it has been superseded”, and another about lack of specificity in the search function. Two other critical comments were about visual style and one found the Back Issue buttons uninformative (which they are - they have to be pressed to reveal the issue’s contents).

15 comments made suggestions for change or development.

2 wanted input from service users.

6 suggested topics to be given a higher profile (sexual addiction; abstinence-based research, debate between that and other approaches, client empowerment; 'recovery' approaches; 'binge drinking', a brief intervention toolkit to deal with this; genetic research; domestic violence).

1 suggested being able to filter (presumably) search results by country.

2 wanted a shorter and more punchy (initial at least) presentation of the information.

4 suggested changes to the type of content featured on or linked to by the site (less formal research; links to other/similar sites and European findings; links to relevant Cochrane reviews; more radical).

These and remaining comments were generally enthusiastic. Sample comments: “great resource, you capture important research and evidence and present it to us, thereby saving us time; invaluable, we, professionals in the field, do not have the time to do the research; Wish there was an equivalent in Australia!; easy to read; unbiased; best synthesis of research out there (and one of the only ones); not a comic, it provides serious well referenced research; Just carry on doing what you are doing; hugely useful; independent source of evidence on what actually works; indispensable; standard has been very high; great work; clear and easy to navigate; information is accurate, up to date and reliable; concise; one of my best finds in the ten years I have worked in substance misuse; articles have depth and discussed in a way which would appeal to all within the field; lovely to see a service that can be shared with colleagues; I find the articles helpful and share them with my staff; such a range of info in one web site; quick-to-access; brilliant; excellent; fantastic; helpful to non-academics because there isn't time to read a wide range even when one has access; can't wait to see all the rest uploaded; very user friendly; a unique and much needed service.”

In summary (but remember these are largely the more committed site users) there is great appreciation for the site because it is seen as fulfilling an important function (making the what works literature available to people who would otherwise not have the time and resources to access it), being practically unique in serving this function, doing so rigorously and to a high standard, and achieving ease of reading without taking quality or information shortcuts.

Appendix Q2

In general terms, do/did you find the site useful? Would you like to tell us why? 83 free text comments out of a total of 183 respondents

1. Research findings are presented in a concise, digestible form. Easy to navigate site.
2. I am able to access up to date information.
3. Up to date Info, seems proactive rather than reactive, not biased.
4. Information changes all the time and I like to be abreast of those changes.
5. so much quality information
6. tHIS INFORMATION IS RARELY AVAILABLE ELSEWHERE.
7. It is a trusted source (I used to use the paper version) of relevant information
8. i am interested with depression and alcohol Thu, 5/22/08 9:00 PM
9. rECENT RESEARCH AND EVALUATION
10. Good summaries of school based D&A prevention activities - in Australia there is still a lot of debate over whether school based drug education achieves anything, and there is very little evidence either way. Good to see what's happening in other parts of the world, and what's successful.
11. Relevant, up to date information and research and a real emphasis on treating everyone with fairness and dignity.
12. it keeps me up to date
13. it keeps me up to date
14. keep abreast of current thinking and political priorities
15. information is up to date, relevant, easy to understand and helpful.
16. 'nuggets' are particularly useful in keeping up to date with research because I don't have time to do searches myself. Intersesting, thought provoking, topical articles.
17. Because it gives me information and access to peices i would not toherwise be aware of
18. Contains information that is helpful and informative.
19. Findings is concise but rigorous. Tells me things I should know about.
20. The articles are positive and direct enough for me to use in my training & clinical supervision sessions.
21. Great analysis of research - very clear but also rigorous, makes this site very trustworthy
22. easy to use, info easily found and informative
23. Great summary of the evidence

24. It is the best synthesis of complicated material and it sometimes provides access to the original documents. Keep up the good work!!!
25. For instance: I am preparing for a workshop involving pharmacists, G.P.'s and general health practitioners and the site is invaluable for snippets of research to add to my hand-outs. Also, particular pieces of research help me to validate the work we are doing.
26. Broad coverage of issues.
27. nice to see generally uk based research for drug misuse
28. Brings together up to date research from all over the world in an easy to access manner.
29. first time i have visited the site
30. Easy access to current research based info - brilliant!
31. Very Informative
32. Mainly because if there is a particular topic that I am researching or wish to communicate to others through my work as a drug treatment practitioner involved in teaching and training, I can draw on the excellent range of material produced DAF, in what I find to be very 'user friendly'.
33. Informs me of general trends around the country
34. Its really useful - the only reason I have put it at 4 not 5 is that I would like more of it and the available info is a bit old
35. Best means of access to research that is otherwise hard for me to monitor
36. I think the Findings series is excellent. The standard of commentary is very high and it has provided me with a lot of ideas and references to other work that have proved important in my job.
37. Ease of use
38. It is invaluable to busy senior policy makers to have access to clear summaries and analysis of the implications of research. We are often looking for things in a hurry and really appreciate the work of those who can synthesise the evidence
39. its always good to have an evidence base to support whatever (research, education, proposal)
40. Articles Data
41. Seems unclear and confusing
42. easy to understand and informative
43. up to date information, findings and research
44. Occasional articles in my professional area. Especially like the scientific bases.
45. it provides access to an evidence base of effective treatment options and ways forward to ensure the continued improvement of our services
46. relevant research; current developments

47. its an easy way to access info on recent research into whst works in drug/alcohol treatment
48. I am fairly new to the sie but have been impressed so far, even though much of the content doesn't hve any impact on what I do it is still extremely useful to keep up to date
49. many of the articles have direct implications for clinical practice. Ex. the need for flexibility when using a motivational interviewing style as opposed to using a strict and rigid pre-constructed plan
50. It gives an extremely useful overview of the best new research.
51. Source of quick summaries providing information about relevant issues - allows me to cover a range of information and select particular articles of interest to look up more in-depth.
52. Information to back up fundign applciations
53. As a german resident i can keep track on UK developments
54. to evidence practice in report writing
55. Gives evidence to back up practice and encourage spread of good and innovative practice
56. excellent articulate informed summaries and suggestions for further reading
57. Its a valuable source
58. my role is very specific. This gives me introductions to an array of related subjects that i do not have time to search for
59. It gives an insight into the current state of evidence for drug and alcohol education.
60. I like to keep abreast of new research & have used it to look up client issues
61. Site is not attractive.
62. Helps to inform my practice by providing effectiveness evidence
63. I seek out all of the information that I can find and a resource such as this is very important to my work in the addictions field.
64. Very one-sided
65. Good accessible concise summaries of research evidence relevant to my work
66. Clear, concise, easy to find answers
67. a resume of up to date research - instead of having to do a long laborious trawl!
68. articles of use to staff or myself
69. wide range of information and ideas
70. Extent of information; quantity and quality of research findings.
71. genuine evidence base for consultancy work I do
72. A waelth of practice-related issues that help inform my work
73. When looking for new approaches / empirical evidence for

74. good coverage of recent activities
75. It is my role to keep upto date on legislation and education as a PSHE specialist
76. This service is well done, it focuses on important issues, it is thoughtful, it is simply great!!
77. Found all the info.I required v ery easy to access site very user friendly
78. Excellent way of keeping myself informed on current research and issues
- 79 it is really clear and provides a great summary of the evidence base on the topics covered
80. Great snap shots of relevant research and useful information to receive to stimulate literature searches
81. Fantastic summary and dissemination service
82. A couple of articles have been directly useful while others have helped stimulate or challenge thinking about alternative theories
83. your site is informative and keeps me up to date with today's thinking around drugs and alcohol

Appendix Q5

All these documents can be searched to find those relevant to your interests. How useful have you found this? Would you like to tell us why? 51 free text comments out of a total of 183 respondents

1. I am able to find research from the past to compare with the present.
2. when I need up to date info I enter my search criteria, and seconds later it's there for me to read
3. searching for topics that i need to learn about is what matters to me
4. logical-easy to use and gets me the results I'm looking for
5. saves time
6. EXCELLENT REFERENCES
7. i need to study it more because there are issues i am interested in
8. USEFUL TO COMPARE STUDIES, WITH OWN WORK
9. In my work I need the most recent up to date information therefore I'm not so interested in what's been reported in the past.
10. Helps with accurate and quick access to really relevant information.
11. limited time
12. they all act as a good point of reference especially when having to look something up which was dealt with a year ago you can simply do a search!
13. Some articles are hard to identify 7 difficult to access
14. there were issues with articles very useful to me that i had missed
15. Haven't used this facility
16. I know the difficulty in doing but the categories are much too broad to be really helpful... as material is added it will be more difficult to use without narrow categories... but I really appreciate your effort ...
17. Get to the words and concepts quickly
18. Sometimes one needs more in-depth or relevant information and this search facility usually fits the bill.
19. Haven't tried it.
20. lack of time
21. I haven't used this link yet
22. Easy to use and to access.
23. As stated above, I find the material very accessible and useful.
24. While back issues are surprisingly useful, I am keen to get up-to-date information on the latest research.
25. Haven't used this facility

26. Haven't used it yet but I'm sure it will be useful.
27. prefer to know what has been published/researched recently, rather than historical
28. Put simply, Drug and Alcohol Findings is an excellent resource and offers a forum for discussion and debate within services
29. Easier to find things that might have been missed when going back to review for new projects
30. useful if your looking for information on a particular subject
31. fast access,
32. I've not used this feature.... yet!
33. i haven't had time to use this facility. i generally have a quick browse of latest evidence findings
34. the problem is that access to linked articles is limited because of the majority of these only abstracts are available...
35. Never tried it
36. Have only looked at stuff so far on the e-mails sent I am sure it will be extremely useful
37. My organisation has a wide range of alcohol-related projects and it's useful to be able to research specific issues
38. same as above - excellent articulate informed summaries and suggestions for further reading, with the search facility allowing one to search!
39. I've never needed to do it.
40. it's great to be able to follow up different ideas/facts
41. More time efficient & pertinent
42. did not know this, it's not obvious from the site
43. have used all three accesses in research
44. Access to quality data in the addictions and closely related fields is very important to the work in which I am involved on a daily basis.
45. i am a peer advocate and now need to back up my knowledge with provable fact. being able to search help
46. Ease of use
47. Search seems rather broad- get too many items
48. not realised actually
49. Uncertain as haven't used that service but will in future
51. Documentation from a reliable source is extremely important for a range of uses
52. I dont subscribe to any specialty periodicals so I can't get some information until it becomes internet accessible for several weeks/months

Appendix Q6

Your chance to tell us in your own words how we are doing and what how you would like us to develop our service. 90 free text comments from a total of 183 respondents.

1. It's a great resource. It's really important to be able to access info quickly and easily - which D&A Findings allows you to do.
2. I think this is a very useful service for all those in the drug and alcohol field. Instead of us plowing through documents and research, you capture important research and evidence and present it to us, thereby saving us time and energy to do other things. Thank you - it is much appreciated.
3. I think your doing just fine
4. The services you provide is invaluable. we, professionals in the field who work 8 hors a day, do not have the time to do the research we need to do our jobs better and better all the time.
5. your name says it all - keep up the good work
6. YOU ARE DOING INCREDIBLY GOOD WORK. WE NEED YOU.
7. I have only signed up to your link today, but I was very impressed althoughI didn't find the information I was looking for I now know I have another resource
8. WOULD YOU COVER SEX UALADDICTION - MORE PEOPLE PRESENTING WITH THISISSUE
9. It's great. Wish there was an equivalent in Australia! From my perspective more reports on prevention activities across the board would be great.
10. Your service is great, wish it had more information based on Australian research, although I love to read the UK information too!
11. Evidence the limitations of the data used as its authenticity is always the first consideration by anyone attempting to contest the issues.
12. if possible include feedback from service users on some of the harm reduction topics, this would be would be really useful for those practitioners who do not have a history of drug use.
13. Enjoy it as a resource, probably could make more use of it but that could be said of many other sources i access occasionally too!
14. keep up the good work
15. It's a great service - especially for organisations outside the UK (such as mine), whose funding doesn't allow direct access to many peer-reviewed journals. Looking forward to when all up-to-date research is availble.
16. i found the work you do ease to read, informative and it kept me thinkiing in differant ways
17. I think the service is great. Need to be careful about editorial bias which is evident in the recent 'New Absentionists' paper [Findings clarification: This is not a Findings document and is not on the site or linked to on the site] which is clearly

written by someone who is highly suspicious of recovery. Otherwise I think most of what is published is pretty balanced.

18. i have not had access to your service for long enough to comment

19. you are an unbiased source I can trust, please just stay this way!

20. More info on abstinence-based research and the enduring debate between that and other approaches. More info on client empowerment and how the other approaches reconcile 'control' & 'controlling' issues with that.

21. I really like what you do and found you (Mike) exceptionally helpful to an American with a subscription issue. It is the best synthesis of research out there (and one of the only ones) ... I dont know if it is a setting on my computer or yours bu the print is very small (eg. 7) and is hard to read - even when printed. and lastly, I like that you do not seem to have a particular ax to grind - very fair !!!!

22. DAAF is not a comic, it provides serious well referenced research

23. Keep up the good work!

24. I think you are doing really well. I like the emailed updates. I have created a seperate email file (just for you) so that all the findings are catalogued in one place ready for me to look at. As to how you develop in the future? Just carry on doing what you are doing. Perhaps a link to particular countries might be helpful so that if I am looking at what is going on with regard to Heroin treatment in the UK only, I could speed up my access of the data. Are you already doing this?

25. You are doing well. Keep up the good work!

26. Mainly I believe you have increased awareness of these issues. It may seem contentious but I am convinced we need to view addiction as an illness and that people who are unable to exercize a consistent choice may benefit from a more co-ercive approach. If this is combined with more freedom of choice for recreational use where substances are used responsibly perhaps we can eliminate the profitable-for-criminal-activity factors.

27. I thought the Back Issue buttons should provide a little more information about what they contain.

28. Keep it going! Every now and then I find nuggets that I can respond to, resaerch more about and pass around my colleagues.

29. I would appreciate a update sent to my email account

30. Most informative service. Sorry my response is so rushed / brief today...!

31. Just keep it going!

32. looking forward to effectiveness bank

33. Personally, I would like to see articles from time-to-time from the service user community, such as reports maybe about views on particular topics contained within DAF, as I know that a lot of service users in the service where I work read DAF (when the manager's finished with it) and always have plenty of critical comments about the content, both positive and negative.

34. As above. For people like me whose responsibility is to guide service development this is hugely useful. I don't come across many people who know about it which amazes me. As to improvements my only suggestion is that I would guess that there are areas of work which might fall short of formal research which practitioners might nevertheless find useful. Very happy to discuss it
35. Hope you can keep up the good work
36. At a moment when the government has shown itself incapable of putting scientific evidence above political imperatives, and when the official research agenda is dominated by criminal justice priorities, an independent source of evidence on what actually works in drug treatment is indispensable. But, tactically, this is also a good moment to be putting forward evidence that supports a 'recovery' approach, since this appears to be the new buzzword.
37. I think the standard of the Findings series has been very high. I have been really impressed by the wide coverage of topics that has been achieved without any drop in quality.
38. Keep up the good work!
39. Extremely good resource that will improve over time as more articles are added. Would like quicker access to free material.
40. Thank you for the great work you do and for the generosity with which you make it available
41. its clear and easy to navigate. the information is accurate, up to date and reliable. maybe links to other/similar sights? European findings? great work! thanks for sharing.
42. I appreciated the frequent and up to date info - the concise descriptions of each topic enables me to easily sift through what is of interest to me. Thanks.
43. Service is great. cannot think of any suggestions
44. The publication is one of my best finds in the ten years I have worked in substance misuse. The articles have depth and discussed in a way which would appeal to all within the field. I can only applaud the publication, it has informed much of my work. I am dedicated and passionate toward evidence based practice/intervention and D&F has guided me as a practitioner, therapist, manager and reviewing and developing of services. I cant recall the times I have sat in various meetings listening to managers, practitioners and commisioners in discussion regarding programmes and interventions that are neither evidence based, effective or even relevant within the field. Manners matter was refreshing and inspiring, it encouraged to remain forthright in my views in the treatment of of service users and assisted in my pursuit of client centered services and workforce. Interstingly, I have noted large number of workers within in the field who have no knowledge of the publication, or any other for that matter.
45. Lovely to see a service that can be shared with colleagues who may not have easy access to information from private libraries.
46. i like this as a web resource, it doesn't clutter up the office, and it's easier to search for something you sort of remember reading

47. great service, up to date findings. underpinning evidence. keep up the good work
48. Although alcohol is not the primary drug of choice of our clientele, there is enough good science around dependence and abuse that I find the articles helpful and share them with my staff
49. This site is very important in helping with teaching students from an evidence base and in identifying future research areas. Really rely on it.
50. very useful facility essential that I keep up to date as the CEO thanks
51. I find the service extremely useful, and it is one of my repertoire of sites of interest which I look at from time to time.
52. I enjoy reading the updates and have found the info on the site useful for informing my practice
53. As stated, I am new to the site but feel free to get in touch in say 6 month time and I will gladly review the site
54. I am satisfied with the current format
55. I finished a MSc in Drugs and Alcohol with Imperial college (external programme). I am now working in Belgium in a multidisciplinary outpatient service for drug users. These regular updates or reminders you provide me with are very welcome because they urge me to keep up with a scientific evidence base!
56. You provide an invaluable service and I would just like to see you continuing to provide it.
57. great work, good topics, keep up the excellent work. Much appreciated to be able to gather such a range of info in one website
58. An extremely useful and quick-to-access resource
59. Findings is brilliant. It was as a paper version, it still is, although I wish it was still being produced with the frequency that it used to be. Mike Ashton is really excellent! A gem in the alcohol & drugs field!
60. I think you are providing an excellent service.
61. I like the DDn magazine but I find the updates via email more useful as I am more likely to click the link and read it. It helps to have a wide view of the subject area from different standpoints
62. It's a great service and a critical part of the armoury that I have in making sure that I, and the audience that I speak to, have a strong grasp on what is effective in drug education.
63. Really like the new format and the web-based delivery.
64. fantastic resource all round. thank you
65. it would be useful to have more information on the 'binge drinking' culture and how best to deal with 'binge drinking' clients ie a brief intervention toolkit would be extremely helpful
66. Develop your speciality in the style of Daily Dose: transparent, attractive, pictures, short excerpts

67. It's very good as it is: Poss links to cochrane reviews where appropriate?
68. it is a great service. the effectiveness bank link is a rather busy to look at. I cannot place my finger on it but something about each site causes it to appear busy. it may be the colouring.
69. Findings has always been a significantly helpful resource -e specially for those of us who cannot afford a subscription to a wide range of journals and do not have a University access. It is also helpful to non-academics because even given the opportunity to read the literature there isn't time to read a wide range even when one has access.
70. very well
71. You are doing very well. Do what you can to find areas of epigenetic research that involves neurobiological functions related to feelings and the higher levels of thought processing.
72. Really appreciate the email bulletins - sometimes it is difficult to find the chance to read through all the documents. Would it be possible to provide some sort of summary document?
73. In general not too bad and as funders will only fund for things they agree with there's Buckley's chance of posting contrary reports. Overall I find nearly ALL sites like yours are medical focused - even when trying not to be. This is strengthening the medical profession's hold on the whole field. In turn this makes it harder to find funding for social research as the funding bodies are impressed by the smoke and mirrors of the medical profession. Which may be a good thing as it will ensure there will never be a 'fix' [pun intended] and keep us all in work... which is the main thing... like prisons in the USA :) (PS I love the idea of evidence based, even this survey buys into the circular belief system)
74. Excellent service - can't wait to see all the rest uploaded. Thank you
75. The up to date stuff is very good. I always have concerns about the older stuff that it has been superceded so don't take it too seriously.
76. I acknowledge and appreciate the focus on professional literature, not the political literature and reprots which often conceal as much as they reveal.
77. I have found the site very user friendly info. very good
78. An excellent and informative service that helps keep us up-to-date with all the latest research findings. Thanks!
79. great. just more of it!
80. As opposed to the themes, sometimes I find that some of the things I am looking for could starddle some of these, and have difficult finding them. Would prefer a search on the websire feature of 'aftercare' for example, then would like to see all related articles.
81. Keep doing what you're doing!!!
82. Very useful and informative. An excellent resource.
83. I hope you continue the way you have started

84. You are doing brilliant, providing a unique and much needed service. What a fantastic resource!!!! You know how I feel.
85. just read about site on Wired In and thought I'd check it out. I'll come back when I've been visiting a bit more often to fill out another survey. I too am an info junkie when it comes to the topic. As a counselor at an inpatient co-occurring disorder unit in a teaching hospital I am always on the lookout for affordable videos for patients and their families as I do psychoeducation as well. I find this population responds very well to this type of intervention and would like to use more of it but I've never found a site which caters or suggests such items. I'm from the US.
86. I really like the service and appreciate receiving updates on the new pdfs as they become available
87. I have only just starting using your service but what I have viewed so far seems very useful. I am sure that I will have more to say in the future.
88. I like the alerts service so I can browse quickly and have an alert to topics of interest to me. I'd like to see more information relevant to substance abuse by those experiencing domestic violence.
89. Great job, so far, but it would be helpful if you presented some radical stuff on occasion just to challenge our thinking-- keep us out of a rut
90. I think you are doing brilliant. I find your site helpful in steering me in the right direction with my degree studies in addictions counselling